

Privacy Policy

The protection of your data and your privacy is very important to Associação Cidadão Pró-Mundo, registered with the CNPJ under nº 07.615.127/0001-64, with headquarters at Rua da Consolação, 247, 12th floor, Consolação, Zip Code 01301 -000, São Paulo, State of São Paulo (“Associação Cidadão Pró-Mundo” or “Organization”). For this reason, it is very important for us that you know how we handle your information and, where required by law, guarantee your consent to the processing of your personal data.

This Privacy Policy aims to describe in a simple, objective and transparent way the types of information about you or associated with you (“Personal Data”) that Associação Cidadão Pró-Mundo may collect, the means by which this collection may be done, how your information will be used or shared, and the choices you have with respect to the use of such information.

You freely and expressly understand and agree that Associação Cidadão Pró-Mundo may collect, store, associate, share, use, disclose or otherwise process your information, including your Personal Data and sensitive personal data, in any of the ways and for all purposes set out in this Privacy Policy.

By accepting the terms of this Privacy Policy, you expressly declare that you are at least 18 (eighteen) years of age or, if you are a minor, that you are under the supervision and authorization of your legal guardian to continue browsing the site. (www.cidadaopromundo.org) (“Site”) and provide your Personal Data to the Organization.

For the purposes of this Policy, “User” is any individual who uses the Site and/or has a link with Associação Cidadão Pró-Mundo, including, but not limited to, students, volunteers and legal representatives of students and volunteers and donors. This Privacy Policy comprises online and offline data collection activities, covering Personal Data that Associação Cidadão Pró-Mundo collects through various channels, including the Website, email, physical lists at events, instant messaging applications, or social networks.

This Policy is divided into 9 sections:

- 1. What Personal Data we collect and process**
- 2. Why we collect and process this Personal Data**
- 3. How we use cookies and other technologies**
- 4. When we delete Personal Data**
- 5. Who else will have access to Personal Data and why**
- 6. What are your rights with respect to this Personal Data**
- 7. How we store and protect your Personal Data**

8. Changes to this Policy

9. How to make a complaint

In accordance with Law No. 13,709/2018 (General Data Protection Law – “LGPD”) and for the purposes of this Privacy Policy, Associação Cidadão Pró-Mundo acts as the controller of your Personal Data.

1. What Personal Data We Collect and Process

Associação Cidadão Pró-Mundo receives your data (a) when you provide it when registering for the program by completing registration forms offered on third-party platforms, such as "Google Form", in which case the policy applies privacy of the respective provider; (b) to subscribe to our newsletter directly on the Site; and (c) when you use and browse our Site.

Personal Data may be collected through email, enrollment and recruitment forms, physical lists such as event attendance, business cards, instant messaging applications or social media.

By signing up to be a registered user at Associação Cidadão Pró-Mundo, we may collect information from you, such as:

- **Registration data:** any personal data that you provide when signing up to receive the newsletter or as a student or volunteer when registering for the Associação Cidadão Pró-Mundo program, such as full name, social name, date of birth, personal document number (CPF and ID), electronic address (e-mail), home and work address, mobile and/or landline phone number, contact preferences, gender, educational data, socioeconomic data, professional data, information on preferences regarding participation in the Organization and data of the legal guardians, in the case of registration of minors. To register for our newsletter, we will only collect your name and email address.
- **Sensitive personal data:** racial or ethnic origin and photo.
- **Browsing data:** as you use our Site, additional information relating to you may be obtained by Associação Cidadão Pró-Mundo, due to the provision of website hosting services performed by third parties, such as your IP address, date and time of access, browser used, clickstream (clicks made on the page – used to assess the level of navigability of our web pages), duration of visit, location, language, and pages visited.
- **Bank details:** bank, CPF, checking or savings account number, branch and/or PIX key for bank deposits/transfers, in case expenses reimbursement is necessary or if such data are forwarded spontaneously by the personal data subject, for example, when making a donation and requesting the issuance of a donation receipt.

2. Why we collect and process this Personal Data

Your Personal Data is processed in accordance with Brazilian legislation, included in an electronic database, in accordance with the purposes established in this Privacy Policy, and accessed by the minimum number of people necessary to achieve the established purpose, all of whom are bound by confidentiality duties. and security.

We use your Personal Data to:

- Conduct internal analysis, such as auditing, data analysis and research to improve services and communications with Users, and generate statistical analysis regarding the use of our services.
- Fulfill the purpose informed at the time of collection. We may, for example, use your registration information to contact you and register you as a volunteer or student, to issue certificates, declarations of interest, or to prepare and maintain a transcript of your information if you is student. From time to time, we may use Personal Data to send you important notices and notices about the course, such as announcements, changes to deadlines, conditions and policies.
- Enable the necessary measures for the development of our activities, always observing the limits of your expectations and never to the detriment of your interests, rights and fundamental freedoms.
- Develop, maintain and improve the features and functionality of our Site. We will use the information from your device to analyze the performance of our Site, check users' browsing habits, evaluate statistics related to the number of visits and use of the Site, its features and functionality, as well as to improve browsing experiences. and to offer a more personalized service. We may also analyze and solve technical problems and identify and prevent fraud in the use of our Site.
- Send information about the Organization to registered users in our newsletter.

When filling out the registration for volunteer recruitment or to apply for vacancies in the Associação Cidadão Pró-Mundo course, you or your legal representative (if you are a minor) expressly consent to the collection of your Sensitive Personal Data indicated above, which will be used for the purposes of preparing internal reports of Associação Cidadão Pró-Mundo and will not be shared with third parties.

All information that can identify you individually, directly or indirectly, will not be used for any purpose other than those described in this Privacy Policy.

We may use non-personal information for the purposes set out in this Privacy Policy.

3. How we use cookies and other technologies

Associação Cidadão Pró-Mundo may use basic information about you that cannot directly identify you, but that may relate to you or a particular device.

We use some of this information to enable the Site to function, as well as to learn more about how our online resources are used to improve and administer the Site. These technologies help us authenticate your account, promote and improve our services, personalize your experience, and measure the effectiveness of our communications and advertising. Such technologies consist of cookies, pixel tags, local storage or other identifiers, whether mobile or non-mobile, or similar technologies, for a variety of functions.

You can disable cookies through your browser's configuration options. When deciding to deactivate cookies, you are aware and acknowledge that it is possible that the Site may not perform all its functions, provided that the data collected prior to disabling cookies will follow the provisions of the items above.

4. When we delete Personal Data

Associação Cidadão Pró-Mundo stores your Personal Data in the manner provided for in this Privacy Policy until the respective purpose is achieved, if they are no longer necessary or relevant to the scope of the specific purpose sought, in case of communication by you or upon determination of the Authority National Data Protection.

After the end of the treatment, we will delete your Personal Data within the scope and technical limits of our activities. In some cases, we may retain your information even if you delete your registration, such as mandatory record keeping under applicable law, if there is an unresolved issue related to your registration (such as a claim or dispute not resolved), or if necessary for our legitimate business interests, such as fraud prevention and enhancing the security of our users.

We may keep Data anonymously, that is, without being or being able to be related to a User, for longer periods.

5. Who else will have access to the Data and why

Associação Cidadão Pró-Mundo may share your Personal Data with third parties, and, in this act, you authorize and provide us with consent to share your Personal Data for the purposes described here:

- With volunteer employees of Associação Pró-Mundo, exclusively for the purposes set out in item 2 above;

- With partners to enter into the terms necessary for the partnership and by sharing the data only of students who will participate in the partnerships, having expressed interest in doing so (for example, courses);
- To enable us to provide and operate our Site properly;
- With law enforcement, judicial authorities or other third parties with whom we are required by law, regulatory rule or court order to share Personal Data. In these situations, Associação Cidadão Pró-Mundo will cooperate with the competent authorities to the extent that it discretionarily deems it necessary and appropriate in relation to any investigation of illicit acts, infringements of industrial or intellectual property rights, or any other activity that is illegal or that may expose the Organization or its users to any legal liability or to impose risks on them, except in cases of confidentiality of information contained in the applicable legislation;
- When there are sufficient reasons to consider that a user's activity is suspicious, illegal or harmful to the Organization or third parties. This right will be exercised by Associação Cidadão Pró-Mundo when it deems it appropriate or necessary to maintain the integrity and security of its service, to comply with its Privacy Policy, and in order to cooperate with the execution and enforcement of the law;
- When you expressly request or authorize Associação Cidadão Pró-Mundo to share your Personal Data in case of an event not provided for in this Privacy Policy.

Except in the case of compliance with a legal obligation or court order, sensitive data are not shared with third parties, being accessed only by employees of the Organization's management who need to manipulate them and are authorized by those responsible for doing so. For third parties, such data is only presented in aggregate form in report/indicators format.

If your Personal Data is transferred to another country, we will take steps required by law to ensure that it remains protected, but please keep in mind that when using the Site and providing us with your Personal Data, it may be sent to other countries. .

Any sharing of information described herein will be carried out in accordance with strict information security standards and applicable technologies, in compliance with the law.

6. What are your rights with respect to this Personal Data

Under the GDPR, you will be entitled to request:

- Confirmation that we have processed your Personal Data;
- Access to your Personal Data;
- The correction of Personal Data that is incomplete, inaccurate or out of date;
- Anonymization, blocking or deletion of unnecessary, excessive or processed Personal Data in violation of the provisions of the LGPD;

- The portability of Personal Data to a third party, observing our industrial and commercial secrets, through regulation by the National Data Protection Authority;
- Deletion of Personal Data processed on the basis of consent, except in the cases of conservation provided for in the LGPD;
- Information about who we share your Personal Data with;
- Information about the possibility of not providing your consent for the processing of your Personal Data and the respective consequences;
- Revocation of consent for the processing of your Personal Data, when these are processed on the basis of your consent.

To exercise any of the rights mentioned above, please contact us through the contact channels indicated above.

We may not disclose data to you that you are not authorized to receive under applicable laws (for example, personal data of other individuals) or delete, rectify or block Personal Data that our internal policies or laws require us to maintain.

7. How we store and protect your Data

The information we collect from you is stored on third-party hosting services that may be located in Brazil or in other countries, in accordance with the privacy policies of such companies, for the period provided for by applicable law.

When using these services, Associação Cidadão Pró-Mundo always seeks cloud computing companies that employ a high level of security in storing their information, establishing contracts that do not violate the privacy definitions provided for in this Policy. Before sending your data for storage in other countries, we take the measures required by law to ensure that it remains protected.

Associação Cidadão Pró-Mundo adopts the best technical and administrative practices to protect Personal Data from unauthorized access, destruction, loss, alteration, communication or any form of inappropriate or illicit treatment.

At the same time, no platform is completely immune to the risk of possible security incidents. If you have any concerns or suspects that your Personal Data is at risk, for example if someone has had access to your password, please contact us immediately.

8. Changes to this Policy

Associação Cidadão Pró-Mundo may change the provisions of this Privacy Policy at its discretion and at any time, and the current version will always be the most recent, and it is up to the User to check the updated version of this Policy whenever they visit the Site.

If we make any material changes to the policy, we will send you an email along with the updated Privacy Policy. That's why it's always important to keep your contact details up to date.

In cases where changes to this Policy imply changes in our Personal Data processing practices that depend on your consent, you will be asked to consent to the new terms of this Policy after the change.

9. How to make a complaint

You may file a complaint using the contact details indicated above, or send a message to the National Data Protection Authority (“ANPD”).

Associação Pró-Mundo is responsible for complying with the legal rules applicable to the processing of your Personal Data and for repairing any damage caused in the event of non-compliance, within the limits of the law. Associação Pró-Mundo is not responsible in any way if it has not processed the Personal Data assigned to it, if there is no breach of data protection legislation or if any damage results from its exclusive fault or that of a third party.

I have read and am aware of the conditions for the processing of Personal Data described in this Privacy Policy, and I provide my consent for the processing of my Personal Data, when applicable in this Policy.